

# The User Experience of Learning in Virtual Reality: Under the Skin

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## Background

Dr. Michelle Aebersold and colleagues developed a virtual reality simulation where nurses and pharmacists administering chemotherapy drugs can learn about proper safety protocols in a risk free environment. During this study the simulation was user tested and will now under iterations based on findings before being released on the Oculus app store.

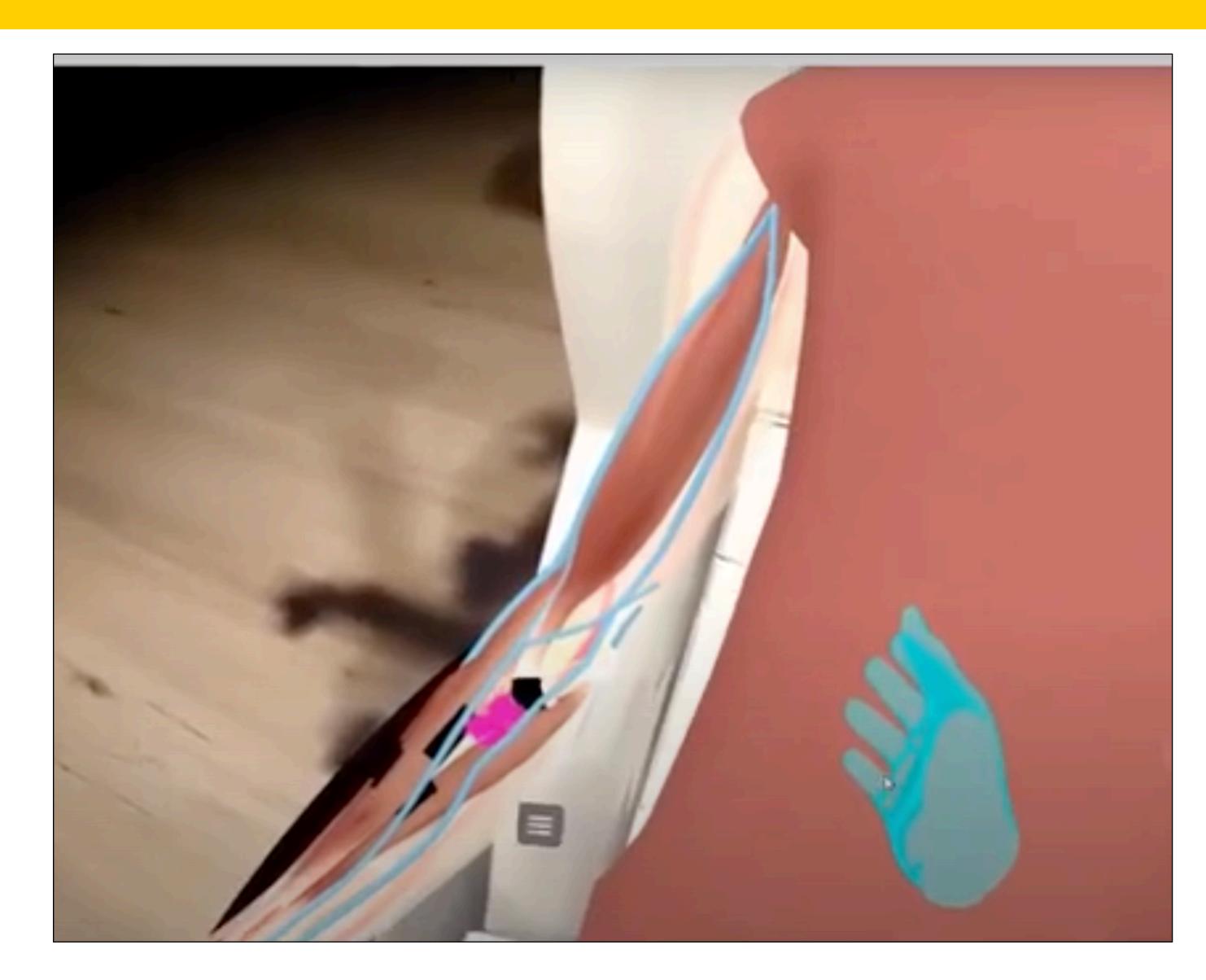
## Objective

User test the "Under the Skin" Virtual reality simulation to assess learning outcomes, usability, and confidence.

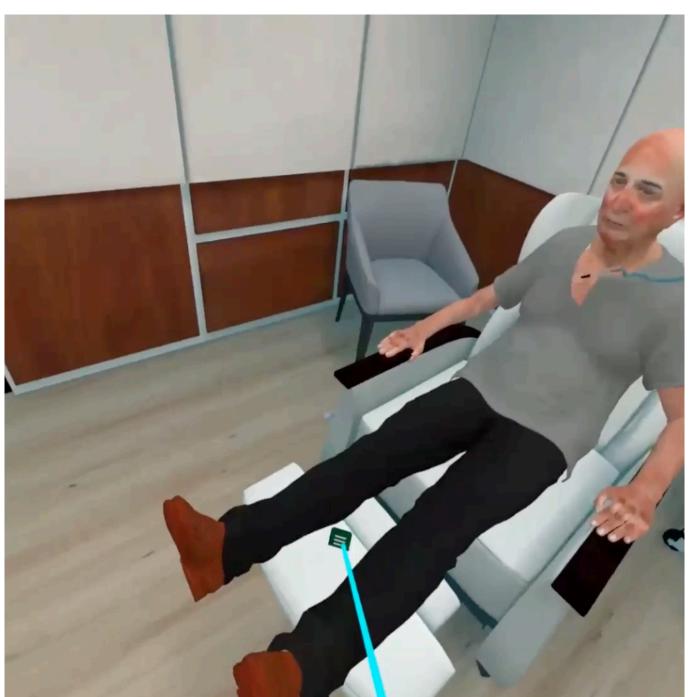
### Methods

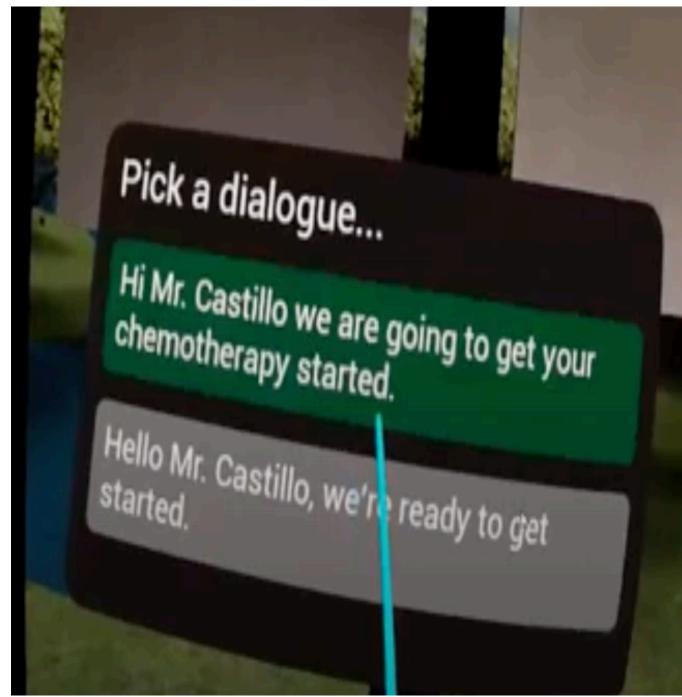
- User Interviews
- Talk Aloud Sessions
- Pre and Post Simulation
  Knowledge Tests
- System Usability
  Scale(SUS)
- NASA TLX

Protocol: We had a group of nurses/pharmacists and students with experience in chemotherapy undergo the VR simulation training using the Oculus Quest VR headsets and then take a series of tests to measure knowledge, confidence, and cognitive load. We also had them narrate their experience out loud as they went through the simulations. This procedure is known as a 'think aloud' procedure and is commonly used in usability testing (Bastien, 2010). This was recorded, transcribed, and coded for themes. The overall focus was on ease of use, knowledge gained, and overall experience.

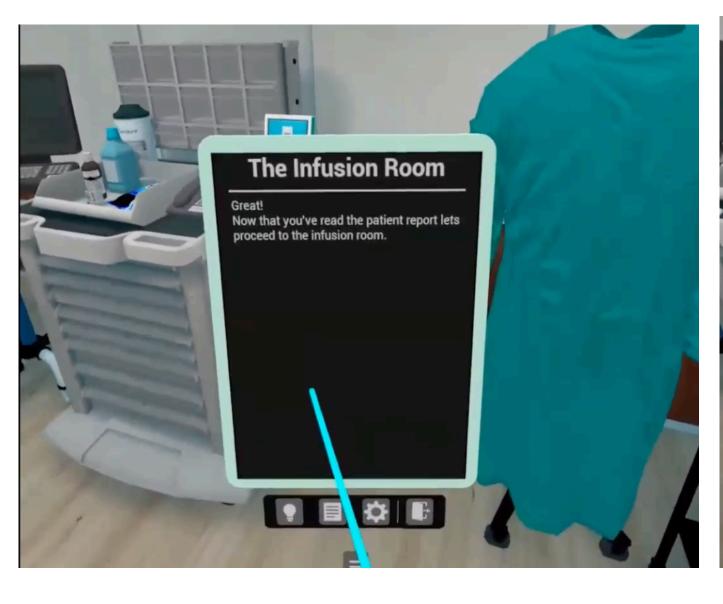


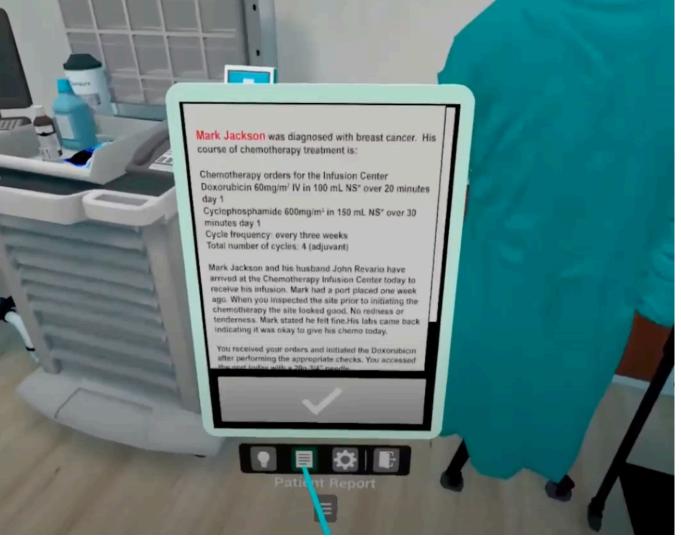
Users are able to see how chemotherapy drugs effect a patients tissues over time



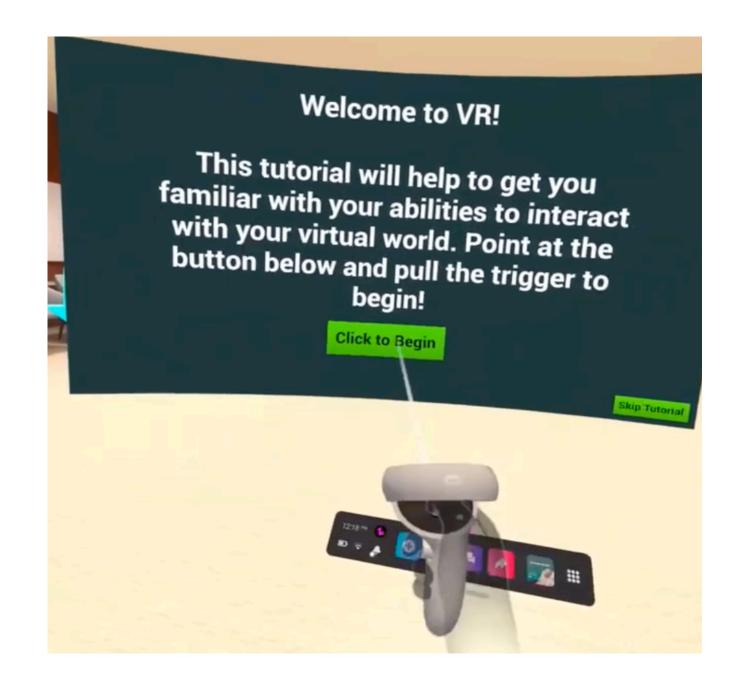


Simulated patients also speak to the user which helps build empathy as they complete tasks





Users utilize a tablet that acts as a patient chart and guides them through tasks





Usability in VR simulation training is correlated with learning outcomes

#### Results

Pre Knowledge Test Average

Score: **34.5**%

Post Knowledge Test Average

Score: **58.5**%

Pre Simulation Confidence

Score: 1.8 /5

Pre Simulation Confidence

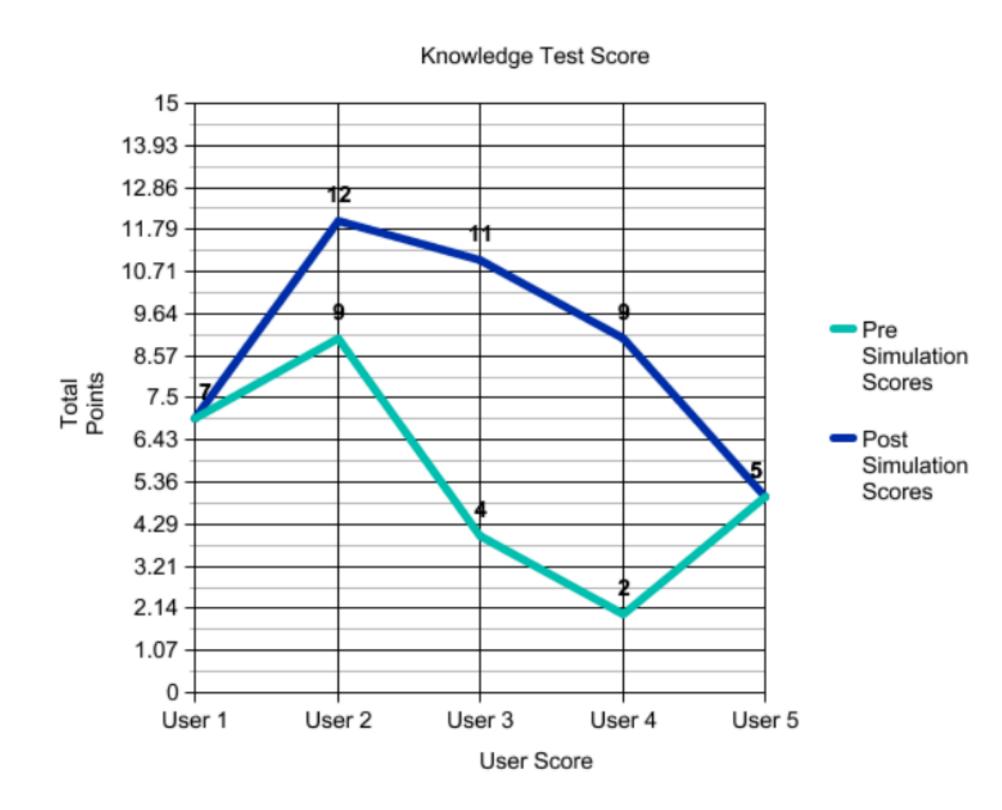
Score: **3.4** /**5** 

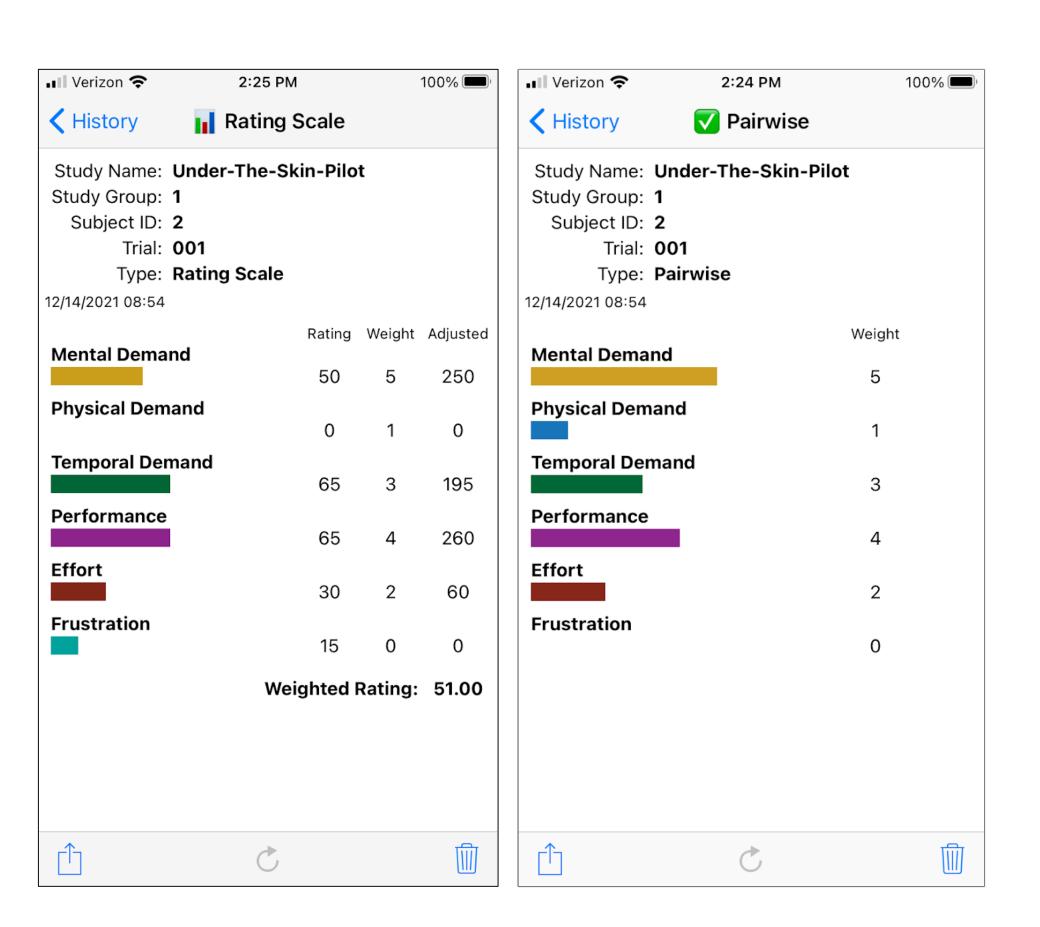
System Usability Score

Average: **56** 

Nasa TLX Score Average:

55.4/100





# Future Application and Next Steps

This will be available in the Oculus App Store once final iterations are complete. Anyone will be able to use this simulation for training.

#### Acknowledgments

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